



QUINTET COTTAGES

QUINTESSENTIALLY QUAIN AND QUIRKY

Cancellation Policy

Please ensure you read and fully understand this Cancellation Policy. If anything is unclear, please contact us so we can explain in further detail to avoid any misunderstandings.

1. Cancellations

- 1.1. All cancellations must be notified in writing in order to receive any refund due.
- 1.2. If you cancel your holiday more than 14 days before it is due to start, you will be refunded the full amount, less an administration fee of £35.
- 1.3. If you cancel less than 14 days before the holiday, then the full balance remains due.
- 1.4. We strongly advise that you take out comprehensive travel insurance to cover cancellations.
- 1.5. Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.